

Summary of Investor Rights and Foord Complaint Handling Policy

This document contains a summary of your rights as an investor in the Foord global funds. The summary is not an exhaustive list. Investors should always review the prospectus and relevant legal documents in their entirety or consult with their professional advisers to understand their rights. This document also describes Foord’s complaint handling process.

The Foord global funds (the “**Funds**”) registered in the following countries are:

Foord SICAV and its Sub-Funds ¹	- Luxembourg, Singapore, South Africa, United Kingdom, Switzerland, Belgium and France
Foord International Trust	- Guernsey, South Africa and Singapore
Foord Global Equity Fund	- Singapore and South Africa
Foord Global Equity Australian Feeder Fund	- Australia

¹: Not all Sub-Funds are registered in the countries except for Luxembourg. Investors should refer to Foord’s website or prospectus for details on registration by Sub-Fund and/or its share classes.

A. Investors’ rights

- Right to Receive Information

Investors have the right to receive certain information, available in English, about the Funds. Further details are contained in the Funds’ prospectus. Investors may download copies of the following documents from www.foord.com/global-forms-and-documents free of charge or request them from the Foord offices.

	Foord SICAV and its Sub-Funds¹	Foord International Trust	Foord Global Equity Fund	Foord Global Equity Australian Feeder Fund
Prospectus/Product Disclosure Statement	√	√	√	√
Key Investor Document	√	NA	NA	NA
Product Highlights Sheet	√	NA	√	NA
Reference Guide	NA	NA	NA	√
Articles	√	NA	NA	NA
Financial Statements	√	√	√	√
Fact Sheets	√	√	√	√

#NA: not applicable

- Right to Attend and Vote at Fund Meetings

Foord SICAV investors have the right to attend and vote at shareholder meetings either in person or by proxy. The other Foord global funds are constituted as a unit trust schemes and no annual meetings of unitholders are convened. Investors have the right to attend extraordinary meetings if they are convened.

- Right to Redeem or Realise Your Investment

The Foord global funds are open-ended funds. Investors have the right to redeem their investments subject to the redemption process and dealing cut-off time set out in the relevant prospectus. Investors are reminded that processing delay may be expected if:

- trading of shares/ units is suspended under certain circumstances described in the prospectus or
- investors’ data and documents maintained by the registrar and transfer agent are not in good order.

– **Right to Data Privacy**

Subject to applicable law and [Foord’s privacy policy](#), investors have the right to access and correct their personal data. You may object to our processing of your personal data or withdraw your consent. You may also refuse to provide personal data. If you exercise these rights, you may be required to divest your investment account with Foord.

– **Right to Complain**

Investors who are dissatisfied with their investor experience with Foord and or its service providers may submit a complaint with Foord, promoter of the Foord global funds, or Foord’s representatives in South Africa and Singapore. Investor may also address your complaint directly to the management company.

Foord global funds	Management Company
Foord SICAV	Lemanik Asset Management S.A.
Foord International Trust	Foord Asset Management (Guernsey) Limited
Foord Global Equity Fund	Foord Asset Management (Singapore) Pte. Limited
Foord Global Equity Australian Feeder Fund	Equity Trustee Limited

Foord will treat your complaint fairly and will investigate your complaints diligently and impartially. We seek to resolve any complaints received as soon as possible. All complaints and related relevant information are recorded on a complaint register.

Complaints must be filed in English by email to investments@foord.com. You may also post your complaint letter to Foord’s representative’s office in Singapore and Cape Town, South Africa.

Foord Complaint Handling Process

You will receive an acknowledgement within two business days after you provide your feedback. We endeavour to provide you with a final response within twenty business days.

Depending on the complexity of the issues raised, we may need more time to investigate the complaint. Should such a need arise, we seek your understanding and will update you accordingly.

Please note that your personal data may be shared with the Funds’ service providers when investigating your complaint.

Further escalation

You will receive a response based on the findings after the complaints review is completed. If the outcome of our review does not meet your expectations satisfactorily, you may consider seeking assistance or redress from the ombudsmen (or equivalent) or regulator in countries where the Fund is domiciled or registered for marketing and distribution. Such complaint or redress may be lodged in English or the country’s national languages.

– **Right to Collective Redress**

European investors may note that the EU Directive 2020/1828 on representative actions sets out rules to ensure that a representative action mechanism for the protection of the collective interests of consumers is available in all EU Member States subject to implementation by the respective Member States.